



SOLAR INSTALLATION: WORKMANSHIP WARRANTY TERMS & CONDITIONS

This Workmanship Warranty is provided by **Phangan Electrical ("Installer")** to the original purchaser ("**Client**") of the electrical installation services. This Warranty covers any defects or issues arising from the workmanship involved in the installation of the solar power system, electrical equipment, and associated components as outlined below.

1. Warranty Coverage

This Warranty covers any defects in workmanship and installation services performed by the Installer. This includes, but is not limited to, incorrect installation, faulty assembly, improper wiring, and any other installation-related faults that may cause the system to underperform or fail within the Warranty period.

2. Warranty Period

The Warranty for workmanship is valid for a period of **12 months** from the date of completion of the installation, as defined in the final completion document signed by both the Installer and the Client.

- Any repairs or adjustments required due to workmanship-related issues during this 12-month period will be carried out at no additional cost to the Client.
- After this initial period, an extended warranty option is available upon request, subject to an annual service fee. This extended warranty includes periodic maintenance and system checks (see Section 5).

3. Exclusions from Warranty

This Warranty does not cover:

- **Manufacturer's Defects:** Any issues related to faulty equipment or components supplied by third-party manufacturers are covered by their respective manufacturer warranties. The Installer will assist in coordinating returns, repairs, or replacements with the manufacturer but will not be held liable for these faults.
- **Environmental Factors:** Damage caused by environmental factors beyond our control, such as storms, lightning, flooding, or any other natural disasters, will not be covered unless improper installation is proven to be the cause of the damage. In any such case, an on-site assessment will be conducted to determine responsibility.
- **Client Modifications or Third-Party Alterations:** Any modifications, repairs, or adjustments made to the system by the Client or a third party without prior written approval from the Installer will void this Warranty.
- **Negligence or Misuse:** Damage resulting from misuse, negligence, failure to maintain the system as per the manufacturer's recommendations, or unauthorized interference with the installation will not be covered under this Warranty.

4. Claims Procedure

To make a claim under this Warranty, the Client must:

1. Notify the Installer in writing, via email or letter, as soon as a defect or issue is discovered.
2. Provide a detailed description of the issue, along with any relevant photos or supporting documentation.
3. Allow the Installer reasonable access to inspect, assess, and repair the defect.

Upon receiving a claim, the Installer will assess whether the defect is covered under this Warranty. If covered, repairs or adjustments will be scheduled promptly.

5. Optional Extended Warranty and Maintenance Services

After the initial 12-month period, the Client has the option to extend the Warranty on an annual basis for a fee outlined in the Solar Installation Contract. The extended Warranty will include:

- **Annual Inspection and Maintenance:** A scheduled on-site inspection to ensure the system is performing optimally. This includes:
 - Checking for obstructions (e.g., debris, tree shading) that may be reducing the efficiency of the solar panels.

- Inspecting and securing all components, such as wiring, brackets, and inverters, to ensure they remain in place and functional.
- Cleaning of panels and minor repairs if necessary.
- **Remote Monitoring:** If applicable, remote monitoring of the system's performance will be conducted regularly to identify potential issues before they arise, maximizing efficiency and preventing downtime.

Any issues identified during these inspections that are related to the original installation will be addressed under the extended Warranty. Any new issues unrelated to the original installation may require additional charges for repair.

6. Limitations of Liability

The Installer's liability under this Warranty is strictly limited to the terms outlined in this document. The Installer will not be responsible for any:

- Loss of revenue, profits, or savings arising from the underperformance or downtime of the system.
- Incidental or consequential damages, including those arising from the loss of energy production or savings.
- Losses or damages caused by third-party products or services not supplied or installed by the Installer.

7. Governing Law

This Warranty and its terms shall be governed by the laws of **The Kingdom of Thailand**.



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